

I think it is ludicrous that the families first of all do not have a choice on which carrier they would like but also that we have to pay these ridiculous rates on top of it. If the inmates had to pay for the calls, then these rates might be appropriate, but since the inmate doesn't pay the rates and the families do, then why can't we have a choice of what telephone service we want. Let's just say fairness and common sense should play a huge part in this decision.

Thank you.